Student Success

Dr. Amber Williams
Vice Provost for Student Success
October 2021
Division of Student Success

- Academic Inclusive Initiatives
- Academic Success Center
- Campus-Wide Advising Initiatives
- Center for Career Development & Academic Exploration
- First-Year Programs
- Honors & Scholars Programs
- New Student Orientation
- Undergraduate Research & Fellowships
- UT Success Academy
- Veterans Success Center
Today's undergraduate students seek more than the traditional college education, and they want to be active participants and work to change the world—not just change with it.
The Volunteer Experience is a comprehensive, university-wide initiative that will harness the power of our students’ strengths to promote their well-being.

We start with high expectations and challenge our student scholars intellectually with systems to support their growth.
Student Success

Well-Being Pilot Projects
New Vol Experience

Virtual Advising

Online Pre-Orientation

Summer Welcome ('22)

Big Orange Welcome
Online Pre-Orientation: Feedback

Over 5,600 students participated

- 99% felt more comfortable with their decision to attend UT
- 99% are better equipped to attend UT
- 99% report enhanced awareness of services UT provides
- 98% note pre-orientation was great first step in college experience
Pre-Orienteation: Student Voices

"The expansive overview and overall presentation is appreciated whilst not feeling too overly weighted or lingering."

"It was a really great start to my UT adventure. GO VOLS!!!"
# Big Orange Welcome: Signature Events

Over 600 programs

<table>
<thead>
<tr>
<th>Event</th>
<th>Attendance</th>
</tr>
</thead>
<tbody>
<tr>
<td>Academic Success Sessions</td>
<td>4,900</td>
</tr>
<tr>
<td>Be Smart, Be Safe, Be a Vol:</td>
<td>4,900</td>
</tr>
<tr>
<td>Torch Night:</td>
<td>6,000</td>
</tr>
<tr>
<td>Rocky Top Rally:</td>
<td>4,200</td>
</tr>
<tr>
<td>New Vol Picnic:</td>
<td>5,000</td>
</tr>
<tr>
<td>Playfair:</td>
<td>3,100</td>
</tr>
<tr>
<td>Vol is a Verb Day:</td>
<td>2,400</td>
</tr>
<tr>
<td>New Vol Fest:</td>
<td>1,500</td>
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Vol Success Teams

Academic Advisor

Peer Mentor

Academic Coach

One Stop Counselor

Student
Vol Success Teams

- Feedback indicates those who engaged with their VST reported:
  - Lower stress
  - Increased sense of belongingness
  - Increased perception of academic success
Vol Success Teams: Academic Coaching

Coaching Appointments

- 2019-2020: 3,758
- 2020-2021: 7,334
Vol Success Teams: Academic Coaching

GPA

<table>
<thead>
<tr>
<th>Visits</th>
<th>GPA</th>
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<tbody>
<tr>
<td>0 visits</td>
<td>2.99</td>
</tr>
<tr>
<td>1 visit</td>
<td>3.28</td>
</tr>
<tr>
<td>2 visits</td>
<td>3.33</td>
</tr>
<tr>
<td>3 visits</td>
<td>3.14</td>
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Vol Study Center: Impact

<table>
<thead>
<tr>
<th>Study Sessions</th>
<th>2019-2020</th>
<th>2020-2021</th>
<th>% Change</th>
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<tbody>
<tr>
<td># appointments</td>
<td>5,340</td>
<td>11,206</td>
<td>110%</td>
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<tr>
<td># students served</td>
<td>1,981</td>
<td>3,121</td>
<td>58%</td>
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</table>

<table>
<thead>
<tr>
<th>Supplemental Instruction</th>
<th>2019-2020</th>
<th>2020-2021</th>
<th>% Change</th>
</tr>
</thead>
<tbody>
<tr>
<td># appointments</td>
<td>11,497</td>
<td>16,715</td>
<td>45%</td>
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<tr>
<td># students served</td>
<td>2,830</td>
<td>2,751</td>
<td>-3%</td>
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</table>
Vol Study Center: Supplemental Instruction

Annual GPA

<table>
<thead>
<tr>
<th>Visits</th>
<th>GPA</th>
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</thead>
<tbody>
<tr>
<td>1-10 visits</td>
<td>3.35</td>
</tr>
<tr>
<td>11-20 visits</td>
<td>3.53</td>
</tr>
<tr>
<td>21 or more visits</td>
<td>3.70</td>
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</table>
Fall 2018 – 86.5%
Pre-pandemic & consistent retention

Fall 2019 – 88.6%
Start of pandemic, with flexible academic policies

Fall 2020 – 87.8%
Modified academic experience--Hybrid

First-to-Second Year Persistence
Vols Start Back

• Approximately 4,500 registered
• Returning students are reoriented to campus
• Participate in in-person activities:
  — Academic & Career
  — Social
  — Financial
  — Mental
  — Community
UT Success Academy
Veterans Success Center

Coming in 2022: Veterans Success Institute
Strategic Vision: Goal One

Demonstrate leadership in providing high-quality educational opportunities for people at every stage of life, whenever and wherever they seek to learn.
In an uncertain world, we are a university built on empowering each student by developing their well-being.
Volunteer Experience: Student Well-Being

How

• Direct student engagement
• Academic integration
• Student experience transformation
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